



Authority to Act (Business)

IMPORTANT: This form must be completed by a person with authority to make decisions for the business.

EWOV provides an independent and free service. You can avoid fees that an agent might charge in relation to an EWOV matter by contacting EWOV directly. Fees charged by an agent cannot be recovered from EWOV or the company that your complaint is against.

When you sign this form you authorise a person to act on behalf of a business about your complaint with the Energy and Water Ombudsman (Victoria) (EWOV) and EWOV can:

- seek information from that person about the business
- give information to that person about the business
- deal with that person as if they have authority to make decisions for the business.

This authority will remain valid permanently unless it is withdrawn by the business.*

| | |
|---|---|
| I (name of a person with authority to make decisions for the business) | |
| as (position of the person with authority to make decisions for the business) | <input type="checkbox"/> Director / Company Secretary <input type="checkbox"/> Owner / Sole Trader <input type="checkbox"/> Partner <input type="checkbox"/> Trustee <input type="checkbox"/> Senior Manager (CEO, CFO, Finance Manager or General Counsel) <input type="checkbox"/> Other (please specify): |
| of (business name) | |
| at (business address) | |
| authorise (name of the person/organisation you authorise to act on behalf of the business, this cannot be an EWOV Conciliator)* | |
| (position of the person you authorise to act on behalf of the business) | |
| to act on behalf of the business with EWOV. I understand that EWOV provides an independent and free service and that I can avoid agent fees by contacting EWOV directly. | |
| Signed (by the person with authority to make decisions for the business) | |
| Name (of the person with authority to make decisions for the business—please print) | |
| Date | Case reference/s |

Please return to: EWOV

Postal address: Reply Paid 469, Melbourne, VIC, 8060

Freefax: 1800 500 549

Email: ewovinfo@ewov.com.au

* If you prefer that this authority is valid for this complaint only, rather than permanently, please tick this box.

By including the name of an organisation in the 'authorise' field, you are authorising anyone from that organisation to act on your behalf.

You can withdraw the authority at any time by contacting EWOV on 1800 500 509.

This authority will supersede any previous authority with EWOV.