



ENERGY AND WATER OMBUDSMAN Victoria

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16 February 2012

Ms Khayen Prentice
Regulatory Review – Smart Meters
Essential Services Commission
Level 2, 35 Spring Street
MELBOURNE VIC 3000

By email: khayen.prentice@esc.vic.gov.au

Dear Ms Prentice

Re: Essential Services Commission Energy Retail Code Amendments - Supply Capacity Control and Start Index Reads

Thank you for the opportunity to provide comment on the Essential Services Commission (ESC)'s Energy Retail Code Amendments - Supply Capacity Control and Start Index Reads. EWOV's comments are as follows:

Supply Capacity Control (Clause 12A of the Energy Retail Code)

The current wording in the Energy Retail Code stipulates that a supply capacity control product cannot be offered for the purposes of credit management. The amended section 12A refers to the 'offer' of the product, it does not address how the product is used once provided. EWOV notes that it does not make it explicit that it cannot be used for credit management purposes.

We trust the above comments are helpful. Should you require further information or have any queries, please contact Belinda Crivelli, Senior Research and Communications Officer, on (03) 9672 4460 or at Belinda.Crivelli@ewov.com.au.

Yours sincerely

Cynthia Gebert
Energy and Water Ombudsman (Victoria)

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