



ENERGY AND WATER OMBUDSMAN Victoria

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23 May 2012

Mr Stephen Brockway
Senior Legislation Officer
Department of Sustainability and Environment
Level 11, 8 Nicholson Street
MELBOURNE VIC 3002

By email: stephen.brockway@dse.vic.gov.au

Dear Mr Brockway

Re: Consultation Paper – Water (Trade Waste) Regulations 2012

Thank you for the opportunity to comment on the Department of Sustainability and Environment (DSE) Consultation Paper – Water (Trade Waste) Regulations 2012 (the Paper).

The Energy and Water Ombudsman (Victoria) (EWOV) receives very few cases about trade waste. There were just 23 cases about this issue from 1 July 2008 to 30 April 2012, and only six of these were investigated complaints. Given the limited number of trade waste cases EWOV receives, we do not envisage a significant increase in case numbers as a result of the new Regulations.

Should you require further information or have any queries, please contact Justin Stokes, Senior Research and Communications Officer on (03) 8672 4272.

Yours sincerely

Cynthia Gebert
Energy and Water Ombudsman (Victoria)

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