

Energy and Water Ombudsman (Victoria) Limited

ABN: 57 070 516 175

Authority to Act (Individual)

This authority allows a person to act on your behalf with the Energy and Water Ombudsman (Victoria) (EWOV).

If you appoint a person to act on your behalf, then EWOV may:

- seek information from that person about you
- provide your personal information to that person
- deal with that person as though they were dealing with you.

This authority will remain in force during the course of EWOV's investigation, unless revoked by you or your authorised representative.

You can withdraw this authority at any time by advising EWOV accordingly.

* Please note that EWOV complies with the privacy requirements of the *Privacy Amendment (Private Sector) Act 2001 (Cth)*. EWOV's Privacy Policy is available to any person on request or on EWOV's website – www.ewov.com.au.

I/We (your full name)	
of (your address)	
authorise (name of your authorised representative)	

to act on my/our behalf with EWOV in relation to my complaint about _____ (provider).

Signed: _____ (your signature)

Name: _____ (please print)

Date: _____

Please mail to:
Energy and Water Ombudsman (Victoria) (EWOV)
GPO Box 469
MELBOURNE VIC 3001

Or Freefax to:
1800 500 549